

## Do Not Call Lists

Under this law, those who telemarket in Pennsylvania, with some major exceptions, such as charities and political groups, are required to check their own lists on a quarterly basis, to monitor who they may not call. In order to be placed on the do-not-call list you can sign up on the Internet ([www.nocallsplease.com](http://www.nocallsplease.com)) or by telephone: (1-888-777-3406). Over 2.2 million Pennsylvanians have signed up for the do-not-call list.

**Enforcement:** If you believe a telemarketer is violating the law, you can file a complaint on line or by telephone at the above number or Internet address. There are no first tries, every violation should be reported.

Prerecorded calls are more problematical but a complaint can be filed with the FCC by calling 1-888-225-5322; online at [www.fcc.gov/cbg/complaints.html](http://www.fcc.gov/cbg/complaints.html), or by letter to the FCC Consumer and Governmental Affairs Bureau, Consumer inquiries and Complaints Division, 445 12<sup>th</sup> Street, S.W. Washington, D.C.20554. Prerecorded calls are illegal if made to residential phone lines. Exceptions include calls from tax-exempt nonprofits or from companies with which you already have an established business relationship.